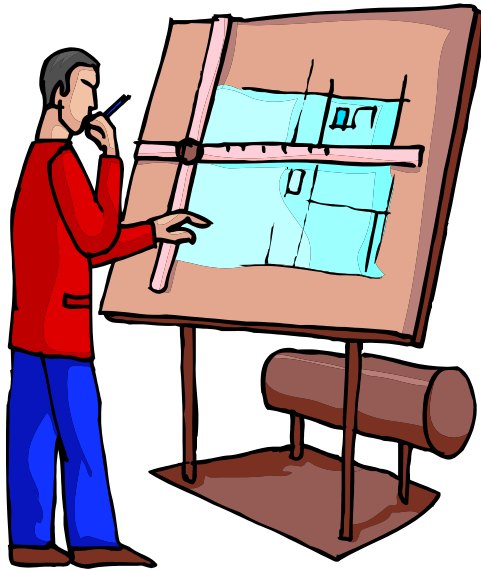


# PROBLEM SOLVING/PROCESS IMPROVEMENT MODEL

## DISCOVER-DIAGNOSE

### PRESCRIBE



1-Select the problem/process that is to be worked on & describe the possible improvement

2-Describe the current process

3-Describe the possible causes of the problem & agree on the root cause

4-Develop a workable solution and action



### DO

Repair the original process and implement the new process

### CHECK

Evaluate the results of the change

### REACT

Act on what we learned

**DO IT!**  
**NOW!**